



# Hospital Concierge of America®

**WE TAKE CARE OF THE PEOPLE WHO TAKE CARE OF YOUR PATIENTS...**

□ □ □ □ □ □ **NOW SEE WHAT THEY HAVE TO SAY ABOUT US...**

### **ADDITIONAL TESTIMONIALS...**

"Concierge Colorado has run errands, made arrangements, and generally removed the simple barriers in life so our employees can be more productive at work. They meet employee needs without a need for active oversight, which is important from an administrative standpoint. In addition the users of the service have been the employees we've wanted to target, not management but rather the staff. And, the feedback we've gotten has been nothing but positive."

Hugh Tappan, Former COO, Presbyterian / St. Luke's Medical Center

"I am an agency nurse who recently has applied to work for Littleton Hospital in the float pool department. I chose Littleton over opportunities at Porter and Parker Hospital because of the concierge service. Time is what I value. Concierge Colorado assists my 12 hour days to accommodate family time. This is my favorite job benefit. Thank you, for offering this wonderful service to LAH employees. May it continue next year. It may be the deciding factor between two hospitals for a potential employee. It was for me."

□ MN, RN, Littleton Adventist Hospital

The mission of our facility is care. Our employees care for patients day-in and day-out, and in turn we want to care for them. We're looking to smooth out that work/life balance. Concierge Colorado alleviates some of the personal angst for our employees. They're always available and they've stepped up to whatever challenge we've put them to. I've heard nothing but compliments."

Eric Artis, Vice President of Human Resources, Presbyterian / St. Luke's Medical Center

"I am an administrative assistant for two very busy departments here at LAH, and there seems to always be something going on with either department. I think of this service as a life saver! The staff is willing to help, they are very timely with my requests, professional at all times, and they have a wonderful attitude. I do not have to spend so much time worrying about miscellaneous items revolving around my personal and professional life, so that I can spend a lot more time on my work for these very busy departments."

CD, Littleton Adventist Hospital

"After recently returning to work following my wedding, I had enough to catch up on, not to mention having to deal with the hassle of getting my name changed. Concierge Colorado's personal staff assisted me in finding out what I needed to get done in regards to getting my name legally changed. This allowed me to focus on getting caught up with work and reduced the stress of having to do all of that research on my own. I can't compliment the friendly Concierge Colorado staff enough for their help! I was very impressed with the level of customer service I received."

Allison Hefner, PR Specialist, Littleton Adventist Hospital